

FILE SUBMITTAL

A completed AccuBLAST Request Form with authorized signature must accompany all sequence files sent to Accugenix. Hard copy of payment/purchase order must be included or data analysis will be delayed. The AccuBLAST Request Form may be accessed at www.accugenix.com.

AccuBLAST Microbial identification can only be performed from files ending in .ab1 and must be obtained from a sequence-based ID system. The files should be the result of a sequence from pure colonies.

If files are received at Accugenix after 12:00 PM ET, TAT will begin the following business day.

ADDITIONAL FEES MAY APPLY TO THE FOLLOWING:

- Submitted files that are cancelled by a customer after analysis work has begun will incur the full charge
- Shipping of printed copies of reports
- Overnight shipping of printed copies of reports

TAT (TURNAROUND TIME) REQUESTS

TAT is based on business days and begins on the day and time that files are received at Accugenix. If, upon arrival, the AccuBLAST Request Form is incorrect or incomplete, the TAT will begin when the additional information is received.

Results are issued by 6:30 PM ET on the due date.

Sequence files submitted for same day turnaround time require notification prior to their arrival. Please contact Technical Support at 302.292.8888 with the shipper and tracking number if files are being sent on electronic media. Same day TAT sequences must be shipped or transmitted for arrival at Accugenix by 12:00 PM Eastern Time (ET). Accugenix does not guarantee results by 6:30 PM ET for samples received later than 12:00 PM ET. Same Day TAT is available for files received Monday through Friday. Should a Saturday same day TAT be required, please contact Technical Support by 3:00 PM (Friday before) to confirm availability to analyze your data. Additional fees will apply.

Final reports (hard copies) are sent upon completion of all samples on the ID Request Form.

MISCELLANEOUS

Once files arrive, analysis is initiated based on requested TAT.

Accugenix recognizes most major United States holidays and will be closed. Please contact Technical Support with questions regarding holiday observances and resulting effect on TAT.

Accugenix pricing is subject to change without notice. Payment terms are net thirty (30) days.

Accugenix warrants that the services provided to Client shall conform to Accugenix's current testing specifications and with current Good Manufacturing Practices.

THE WARRANTY SET FORTH ABOVE IS IN LIEU OF ANY AND ALL OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS, IMPLIED OR STATUTORY INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR FOR NON-INFRINGEMENT OF A PATENT, TRADEMARK OR OTHER INTELLECTUAL PROPERTY RIGHT.