

Explanation of Turnaround Times (TAT) for Receipt of AccuGENX-ID Reports

(BacSeq and FunITS)

AccuGENX-ID™ Sample Types

- Samples prepared in ethanol, FTA® Elute Micro Cards or PrepMan® Ultra will be scheduled for processing upon receipt to ensure on-time report delivery.
- If a mixed culture is received which is not sufficiently isolated, samples will be subcultured for isolation.
- There is an additional charge applied for subculturing the sample for sequencing.
- TAT begins when adequate growth and purity are present.

Samples sent to Newark, DE

Turnaround Time (TAT) begins the day samples meet the above criteria and have arrived at Accugenix by 3:00PM Eastern Time (ET).

Accugenix is closed on Saturdays, Sundays and major U.S. holidays. If you require a Saturday Same Day result, please contact Technical Support at +1.302.292.8888 by Friday before 1:00 PM ET, and we will be happy to make arrangements to test your samples. Additional fees will apply.

Same Day TAT Samples

Samples submitted for Same Day turnaround time (TAT) require notification prior to their arrival. Contact Technical Support at +1.302.292.8888 with shipping information and tracking number.

- Same Day TAT is available for samples received Monday through Friday.
- Same Day TAT samples must be shipped for arrival at Accugenix by 8:30AM ET.
- Accugenix does not guarantee results by 5:00 PM ET for samples received later than 8:30 AM ET.
- Results for same day TAT samples received after 8:30AM ET will be sent as soon as they are available, however, no later than 12:00 PM ET the next business day. Same Day TAT charge will apply.

Should a Saturday Same Day processing be required, please contact Technical Support by Friday 1:00PM ET to confirm availability to process your samples. Additional fees will apply.

Example of Turnaround Times

Standard Turnaround Time							Effect of holiday/closure on TAT						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
			0	1	2				0	1	2	H	
	3	4	5	6	7			3	4	5	6	7	
	8	9	10	11	12			8	9	10	11	12	

Effect on TAT when subculture required						
S	M	T	W	T	F	S
		X	X	0	1	
	2	3	4	5	6	
	7	8	9	10	11	

 Sufficient growth observed
X Subculture for fresh growth
 Arrives at Accugenix /0-TAT
 Due Date 1-TAT
 Due Date 2-TAT
 Due Date 5-TAT
 Due Date 10-TAT
 Accugenix holiday/closure



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