

Explanation of Turnaround Times (TAT) for Receipt of AccuPRO-ID Reports

Turnaround Time

AccuPRO-ID® Sample Types

- Samples prepared in ethanol will be scheduled for processing upon receipt to ensure on-time report delivery.
- Pure culture plate that is received at controlled temperature 20-25°C and less than 48 hours old will be processed upon receipt (this will ensure that cultures are processed before reaching 72 hours old).
- Record inoculation date and time information for each Direct Sample submitted.
- If Accugenix receives plates that are older than 48 hours and/or not shipped at the specified temperature, the samples will be subcultured for fresh growth.
- If a mixed culture is received, samples will be subcultured for fresh growth, purity and isolation.
- There is no additional charge applied for subculturing the sample.
- TAT begins when adequate growth and purity are present.

Samples sent to our partner in Europe

Our strategic partner in Europe is the Institut für Hygiene, located in Münster, Germany. The Institut für Hygiene is closed on Saturdays, Sundays, and major German holidays.

Turnaround Time (TAT) begins the day samples meet the above criteria and have arrived at the Institut für Hygiene by 13:00 Central European Time (CET). Results are issued by 18:30 Central European Time (CET) on the due date.

If the sample cannot be identified by MALDI-TOF, sample identification will be attempted by sequencing with AccuGENX-ID™, at no additional cost. The due date for the sequencing identification report will be the original due date of the AccuPRO-ID plus the additional time based on the original TAT. See the table, “Key for MALDI-TOF samples retested using BacSeq” for details.

Same Day TAT Samples

Samples submitted for Same Day turnaround time (TAT) require notification prior to their arrival. Contact Technical Support at +1.302.292.8888 with shipping information and tracking number.

- Same Day TAT is available for samples received Monday through Friday.
- Same Day TAT samples must be shipped for arrival at the Institut für Hygiene by 8:30 Central European Time (CET).
- The Institut für Hygiene does not guarantee results by 24:00 Central European Time (CET) for samples received later than 8:30 Central European Time (CET).
- Results for Same Day TAT samples received after 8:30 Central European Time (CET) will be sent as soon as available the next business day. Same Day TAT charge will apply.

Should a Saturday Same Day processing be required, please contact Technical Support at +1.302.292.8888 by Friday 1:00 PM ET to confirm availability to process your samples. Additional fees will apply.

Example of Turnaround Times

Standard Turnaround Time							Effect of holiday/closure on TAT						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
			0	1	2				0	1	2	H	
	3	4	5	6	7			3	4	5	6	7	
	8	9	10	11	12			8	9	10	11	12	

Effect on TAT when subculture required						
S	M	T	W	T	F	S
		X	X	0	1	
	2	3	4	5	6	
	7	8	9	10	11	

Key for MALDI-TOF samples retested using BacSeq	TAT
0	0
1	1
2	1
5	2
10	3

- Sufficient growth observed
- ✕ Subculture for fresh growth
- Arrives at Accugenix /0-TAT
- Due Date 1-TAT
- Due Date 2-TAT
- Due Date 5-TAT
- Due Date 10-TAT
- Accugenix holiday/closure

Add to Due Date
1
1
2
3



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