

## Explanation of Turnaround Times (TAT) for Receipt of AccuPRO-ID Reports

# Turnaround Time

### AccuPRO-ID® Sample Types

- Samples prepared in ethanol will be scheduled for processing upon receipt to ensure on-time report delivery.
- Pure culture plate that is received at controlled temperature 20-25°C and less than 48 hours old will be processed upon receipt (this will ensure that cultures are processed before reaching 72 hours old).
- Record inoculation date and time information for each Direct Sample submitted.
- If Accugenix receives plates that are older than 48 hours and/or not shipped at the specified temperature, the samples will be subcultured for fresh growth.
- If a mixed culture is received, samples will be subcultured for fresh growth, purity and isolation.
- There is no additional charge applied for subculturing the sample.
- TAT begins when adequate growth and purity are present.

### Samples sent to Newark, DE

Turnaround Time (TAT) begins the day samples meet the above criteria and have arrived at Accugenix by 3:00PM Eastern Time (ET).

Accugenix is closed on Saturdays, Sundays and major U.S. holidays. If you require a Saturday Same Day result, please contact Technical Support at +1.302.292.8888 by Friday before 1:00 PM ET, and we will be happy to make arrangements to test your samples. Additional fees will apply.

If the sample cannot be identified by MALDI-TOF, sample identification will be attempted by sequencing with AccuGENX-ID™, at no additional cost. The due date for the sequencing identification report will be the original due date of the AccuPRO-ID plus the additional time based on the original TAT. See the table, "Key for MALDI-TOF samples retested using BacSeq" for details.

### Same Day TAT Samples

Samples submitted for Same Day turnaround time (TAT) require notification prior to their arrival. Contact Technical Support at +1.302.292.8888 with shipping information and tracking number.

- Same Day TAT is available for samples received Monday through Friday.
- Same Day TAT samples must be shipped for arrival at Accugenix by 8:30AM ET.
- Accugenix does not guarantee results by 5:00 PM ET for samples received later than 8:30AM ET.
- Results for Same Day TAT samples received after 8:30AM ET will be sent as soon as they are available, however, no later than 12:00 PM ET the next business day. Same Day TAT charge will apply.

Should a Saturday Same Day processing be required, please contact Technical Support by Friday 1:00PM ET to confirm availability to process your samples. Additional fees will apply.

### Example of Turnaround Times

Standard Turnaround Time							Effect of holiday/closure on TAT						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
			0	1	2				0	1	2	H	
	3	4	5	6	7			3	4	5	6	7	
	8	9	10	11	12			8	9	10	11	12	

Effect on TAT when subculture required							Key for MALDI-TOF samples retested using BacSeq						
S	M	T	W	T	F	S	TAT	Add to Due Date					
		X	X	0	1		0	1					
	2	3	4	5	6		1	1					
	7	8	9	10	11		2	1					
							5	2					
							10	3					

Key for MALDI-TOF samples retested using BacSeq	TAT	Add to Due Date
0	0	1
1	1	1
2	2	1
5	5	2
10	10	3



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